



SERVICE HOTLINE

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BROKER DEAL ACCOUNTING (BDA) DISSEMINATION BATCH DELAY INCIDENTS DURING MARCH AND APRIL 2015

Further to communications relating to the BDA Dissemination Batch delays during March and April 2015, the JSE have identified and initiated the following

- During March 2015 there was a significant increase in Equity Market Trading volumes resulting in delays.
- The JSE and its service provider increased the mainframe processing capacity and an additional 30 MIPS were added to the JSE mainframe.
- The delay on 17 April 2015 was due to a batch failure. The root cause has been identified and corrected to prevent a reoccurrence.

We have observed an improvement in the production time of the BDA Dissemination batch files as a result of the additional 30 MIPS. The production of BDA Dissemination batch files are within Service Level Agreement since the implementation.

The JSE is in the process of replacing the mainframe tape drive technology which will be implemented by July 2015 to further improve BDA stability and batch processing.

We assure you that we are continually monitoring batch processing times and working with our service providers in order to identify and correct issues contributing to delays.

Markets/ Service (s):

BDA

Environment(s):

Production

Additional Information:

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Issued By:

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